

# TrojanUVMax™ Warranty Information

## **Ten-Year Limited Warranty for TrojanUVMax™ UV Chamber**

VIQUA warrants the UV chamber on the TrojanUVMax™ product to be free from defects in material and workmanship for a period of ten (10) years from the date of purchase. During this time, VIQUA will repair or replace, at its option, any defective TrojanUVMax™ UV chamber. Please return the defective part to a TrojanUVMax™ dealer, who will return it to VIQUA - a Trojan Technologies Company. We will either make the necessary repairs or, if it is determined that a replacement is required, will provide a replacement part. We will then return the part to the dealer. This warranty does not include shipping and handling charges which will be collected from you by the dealer. Parts repaired or replaced under this ten (10) year warranty will be covered under warranty to the end of the original ten (10) year warranty period. This warranty is also subject to the conditions and limitations outlined under the heading "General Conditions and Limitations" below.

## **Three-Year Limited Warranty for Structural, Hardware and Electrical Components**

VIQUA warrants the structural, hardware, and electrical components to be free from defects in material and workmanship for a period of three (3) years from the date of purchase. During this time, VIQUA will repair or replace, at its option, any defective parts covered by the warranty. Please return the defective part to a TrojanUVMax™ dealer, who will return it to VIQUA - a Trojan Technologies Company. We will either make the necessary repairs or, if VIQUA determines that a replacement is required, will provide a replacement part. We will then return the part to the dealer. This warranty does not include shipping and handling charges which will be collected from you by the dealer. Parts repaired or replaced under this three (3) year warranty will be covered under warranty to the end of the original three (3) year warranty period. This warranty is also subject to the conditions and limitations outlined under the heading "General Conditions and Limitations" below.

## **One-Year Limited Warranty for Lamps, Sleeves and Sensors**

VIQUA warrants original lamps, sleeves and UV sensors to be free from defects in material and workmanship for a period of one (1) year from the date of purchase. During this time, VIQUA will repair or replace, at its option, any defective parts covered by the warranty. The warranty period for lamps and sleeves may be verified using date codes in addition to purchase receipts and VIQUA's database of registered owners. VIQUA will advise you whether the defective item needs to be returned to a VIQUA dealer for failure analysis. Replacement lamps and sleeves provided under warranty will be sent to your TrojanUVMax™ dealer. If the UV sensor experiences a problem which VIQUA confirms is covered by warranty, please return the sensor to a TrojanUVMax™ dealer who will return it to us. We will either repair or replace the sensor and return the sensor to your dealer. This warranty on lamps, sleeves and sensors does not include shipping and handling charges which will be collected from you by the dealer. Parts replaced under this one (1) year warranty will be covered under warranty to the end of the original one (1) year warranty period. This warranty is also subject to the conditions and limitations outlined under the heading "General Conditions and Limitations" below.

## **Warranty for Replacement Lamps and Parts**

VIQUA warrants replacement lamps, purchased for annual routine maintenance, and other parts purchased to repair product components that are no longer covered by the original warranty, to be free from defects in material and workmanship for a period of three (3) months from the date of purchase. During this time, we will repair or replace, at its option, a defective replacement lamp or part free of charge except for shipping and handling charges. The warranty period on replacement lamps and parts will be verified using date codes and/or purchase receipts. VIQUA will advise you whether the defective item needs to be returned to a TrojanUVMax™ dealer for failure analysis. Replacement lamps and parts provided under warranty will be sent to your TrojanUVMax™ dealer.

## **General Conditions and Limitations**

None of the above warranties cover damage caused by improper use or maintenance, accidents, acts of God or minor scratches or imperfections that do not materially impair the operation of the product. The warranties also do not cover products that are not installed as outlined in the applicable Owner's Manual. The limited warranties described above are the only warranties applicable to the TrojanUVMax™ products listed in the "Specific Warranty Coverage" section. These limited warranties outline the exclusive remedy for all claims based on a failure of or defect in any of these products, whether the claim is based on contract, tort (including negligence), strict liability or otherwise. These warranties are in lieu of all other warranties whether written, oral, implied or statutory. Without limitation, no warranty of merchantability or of fitness for a particular purpose shall apply to any of these products. VIQUA - a Trojan Technologies Company does not assume any liability for personal injury or property damage caused by the use or misuse of any of the above products. VIQUA shall not in any event be liable for special, incidental, indirect or consequential damages. VIQUA's liability shall, in all instances, be limited to repair or replacement of the defective product or part and this liability will terminate upon expiration of the applicable warranty period.