



**March 15, 2018 | PB-005-18**

Subject: VT Series – LED Light Indicator

We have identified two scenarios where the controller's LED power ON indicator light remains lit briefly (from 5 seconds to a few minutes) when it should not:

1. When the lamp is disconnected or fails during normal operation.
2. When power is applied to the controller with no lamp connected.

These two scenarios may lead the customer to falsely believe that the system is operating properly when it is not. This is most likely to occur at the time of installation or maintenance, therefore the following precautions are recommended to ensure that the system is operating properly:

1. Verify that the lamp is connected and powered on by looking through the viewport at the top of the sleeve bolt. You will be able to see a non-harmful blue light if the lamp is operating properly.
2. For systems that do not have a viewport, wait 10 minutes after installation or maintenance to confirm that the LED lamp/power ON indicator light remains lit. If the light turns off, check the lamp connection and try again.

Affected systems (including all /2, /2A, /2B variants of the following):

<b>VT</b>	<b>SC</b>	<b>BA</b>
VT1	SC1	BA-VT
VT1-DWS	SC2.5	BA-C1
VT4	SC4	
VT4-DWS	SC1-DWS	

VT4-DWS11

SC2.5-DWS

SC4-DWS

If you have questions or require further information, please feel free to contact your VIQUA RSM or [customercare@viqua.com](mailto:customercare@viqua.com).